



Maximizer CRM 2015

SYSTEM REQUIREMENTS (GROUP & ENTERPRISE EDITIONS)

A typical Maximizer implementation consists of a server and one or more workstations. The hardware and software requirements for each type of Maximizer installation are listed in the following tables.

Note that these are the minimum system requirements for Maximizer and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

Enterprise Edition

	Server	Workstation
Minimum processor speed	1.6 GHz (minimum), 3.0 GHz or faster processor (recommended)	1.0 GHz (minimum), 2.0 GHz or faster processor (recommended)
Available RAM	4 GB (minimum), 8 GB (recommended)	2 GB (minimum), 4 GB or more (recommended)
Available hard disk space	2 GB (minimum), 5 GB or more (recommended)	2 GB (minimum), 5 GB or more (recommended)
Minimum video resolution	SVGA (1024x768) higher-resolution video adapter and monitor	SVGA (1024x768) higher-resolution video adapter and monitor
Operating system	Windows Server 2008, 2008 R2, 2012 or 2012 R2 (32-bit and 64-bit editions) *Windows RT is not supported for Maximizer CRM Windows Access. *It is recommended to update to the latest service packs.	Microsoft Windows Vista, Windows 7, Windows 8/8.1, Windows Server 2008, 2008 R2, 2012 or 2012 R2 (32-bit and 64-bit editions) *Windows RT is not supported for Maximizer CRM Windows Access. *It is recommended to update to the latest service packs.
Database software	Microsoft SQL Server 2005, 2008, 2008 R2, 2012, or 2014 (updated to their latest service packs)	N/A
Reporting services ¹	SQL Server Reporting Services with SQL Server 2008 R2 Service Pack 1 or later, SQL Server 2012 or 2014	N/A
Email system	32-bit MAPI-compliant, or SMTP (Email Service)	32-bit MAPI-compliant
Internet browser	Microsoft Internet Explorer 9, 10, 11 Mozilla Firefox for Windows and Mac	Microsoft Internet Explorer 9, 10, 11 Mozilla Firefox for Windows and Mac
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 7.0 (Windows Server 2008), 7.5 (Windows Server 2008 R2), 8.0 (Windows Server 2012), 8.5 (Windows Server 2012 R2)	N/A

¹ A separate SQL Server Reporting Services (SSRS) instance for Maximizer CRM Reporting Services is recommended.

Group Edition

	Server	Workstation
Minimum processor speed	1.6 GHz (minimum), 3.0 GHz or faster processor (recommended)	1.0 GHz (minimum), 2.0 GHz or faster processor (recommended)
Available RAM	4 GB (minimum), 8 GB (recommended)	2 GB (minimum), 4 GB or more (recommended)
Available hard disk space	3 GB (minimum), 10 GB or more (recommended)	2 GB (minimum), 5 GB or more (recommended)
Hard disk format	It's recommended that you install Maximizer on a drive formatted as an NTFS file system. If you want to install Maximizer on a FAT32 file system, you should first convert the drive to an NTFS file system. For information on installing Maximizer on a FAT32 file system, visit the Maximizer Knowledge Base at www.maximizer.com/knowledgebase . *Maximizer CRM Group Edition should not be installed on a compressed hard drive.	
Minimum video resolution	SVGA (1024X768) or higher-resolution video adapter and monitor	SVGA (1024X768) or higher-resolution video adapter and monitor
Operating system	Windows Server 2008, 2008 R2, 2012 or 2012 R2, Microsoft Windows Vista, Windows 7, Windows 8/8.1 (32-bit and 64-bit editions) * Windows RT is not supported for Maximizer CRM Windows Access. * It is recommended to update to the latest service packs.	Microsoft Windows Vista, Windows 7, Windows 8/8.1, Windows Server 2008, 2008 R2, 2012, or 2012 R2 (32-bit and 64-bit editions) * Windows RT is not supported for Maximizer CRM Windows Access. * It is recommended to update to the latest service packs.
Email system	32-bit MAPI-compliant, or SMTP (Email Service)	32-bit MAPI-compliant
Internet browser	Microsoft Internet Explorer 9, 10, 11 Mozilla Firefox for Windows and Mac	Microsoft Internet Explorer 9, 10, 11 Mozilla Firefox for Windows and Mac
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 7.0 (Windows Server 2008), or 7.5 (Windows Server 2008 R2), 8.0 (Windows Server 2012) or 8.5 (Windows Server 2012 R2)	N/A

Note: Microsoft Windows Vista Home/Home Premium, and Windows 7/8.1 Home Premium are not supported in a network environment when logging into a domain is required. Refer to your Microsoft documentation for details on how to set up networking in a workgroup environment.

Maximizer components for Microsoft Internet Information Services are not supported on any Windows Vista-based, Windows 7-based or Windows 8/8.1-based computers.

Because Web Access (Maximizer components for Microsoft IIS) may have to handle larger amounts of processing, the number of concurrent Web Access clients. We recommend that you install Web Access on a server with dual or quad processors and more RAM than the minimum requirements. In addition, it is recommended that customers that are planning a deployment of Web Access on a server machine that potentially will have physical memory demands in excess of 4 gigabytes of physical RAM deploy on a 64-bit operating system.



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