



DATA SHEET

MaxLive 2019 Supported Applications



Supported Operating Systems ▲

- Microsoft Windows Server 2019
- Microsoft Windows Server 2016 Standard, Essentials and Datacenter
- Microsoft Windows Server 2012 / 2012 R2 Standard, Essentials Foundation, and Datacenter
- Microsoft Windows Server 2008 R2 Standard, Enterprise, Foundation, Datacenter, and Web Server
- Microsoft Windows Server 2008 Standard and Enterprise

Note: It's recommended that you install Maximizer on a drive formatted as an NTFS file system. If you want to install Maximizer on a FAT32 file system, you should first convert the drive to an NTFS file system.

Both 32-bit and 64-bit edition of Microsoft Windows Server are supported. It's recommended that you install the latest updates for the operating systems.

Supported Database Applications ▲

- Microsoft SQL Server 2017*
- Microsoft SQL Server 2016
- Microsoft SQL Server 2014
- Microsoft SQL Server 2012
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2008

Both 32-bit and 64-bit editions are supported. It's recommended to install the latest updates for the database applications.

*Reports module is not supported with SQL Server 2017.

Supported Office Applications ▲

- Microsoft Outlook, Word, Excel 2010*, 2013**, 2016***, 2019
- Microsoft Outlook, Word, Excel for Office 365 (Desktop Version)

Both the 32-bit and 64-bit versions are supported. It is recommended to install the latest updates for Microsoft Office.

SMTP Server provided with Gmail is not supported.

Integrations are not supported on Mac O/S.

* Integrations not supported with Office 2010 "Click to Run" version.

** You may experience some problems when using the off-line mode of Outlook 2013.

*** Integrations not supported with Office 2016 Microsoft store version.

Supported Internet Browsers ▲

- Google Chrome* for Windows
- Google Chrome** for Mac
- Mozilla Firefox* for Windows
- Mozilla Firefox** for Mac
- Microsoft Edge*
- Microsoft Internet Explorer 11

Partner Portal and Customer Portal are not supported in Chrome or Edge browser.

*Microsoft Word Integration and Advanced Export to Excel are not supported.

**Microsoft Word Integration, Outlook Integration and Advanced Export to Excel are not supported.

Supported Devices for Mobile Access ▲

- iPhone, iPad, iPod Touch (Supported iOS 8, 9, 10, 11, 12)
- Android devices (Supported Android 4, 5, 6, 7, 8)

Miscellaneous ▲

- Microsoft Internet Information Server 10.0 (Windows Server 2016, 2019)
- Microsoft Internet Information Server 8.5 (Windows Server 2012 R2)
- Microsoft Internet Information Server 8.0 (Windows Server 2012)
- Microsoft Internet Information Server 7.5 (Windows Server 2008 R2)
- Microsoft Internet Information Server 7.0 (Windows Server 2008)

Running Maximizer CRM server in a hosted or leased environment is not supported.

Supported Reporting Tools ▲

- Microsoft SQL Server Reporting Services 2016
- Microsoft SQL Server Reporting Services 2014
- Microsoft SQL Server Reporting Services 2012
- Microsoft SQL Server Reporting Services 2008 R2 SP1

Upgrade Path ▲

- Maximizer Enterprise/Maximizer (Pervasive) 7.0 and above
- Maximizer Enterprise (SQL) 7/8/9
- Maximizer CRM 10/11/12/2015/2016/2017/2018

If you are upgrading from a product version earlier than Maximizer CRM 2017, please contact Wintec Group customer support for assistance.