



DATA SHEET

Maximizer 2018 Supported Applications

W I N T E C  G R O U P

 **MAXIMIZER CRM**

Supported Operating Systems

- Microsoft Windows Server 2016 Standard, Essentials and Datacenter
- Microsoft Windows Server 2012 / 2012 R2 Standard, Essentials Foundation, and Datacenter
- Microsoft Windows Server 2008 R2 Standard, Enterprise, Foundation, Datacenter, and Web Server
- Microsoft Windows Server 2008 Standard and Enterprise
- Microsoft Windows Small Business Server 2011
- Microsoft Windows Small Business Server 2008
- Microsoft Terminal Server 2008
- Citrix® using XenApp™ (Presentation Server) 4.5/5.0

Note: It's recommended that you install Maximizer on a drive formatted as an NTFS file system. If you want to install Maximizer on a FAT32 file system, you should first convert the drive to an NTFS file system.

Both 32-bit and 64-bit edition of Microsoft Windows Server are supported. It's recommended that you install the latest updates for the operating systems.

Supported Database Applications

- Microsoft SQL Server 2017*
- Microsoft SQL Server 2016
- Microsoft SQL Server 2014
- Microsoft SQL Server 2012
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2008

Both 32-bit and 64-bit editions are supported. It's recommended to install the latest updates for the database applications.

Group edition can only use SQL Server Express edition.

*Reports module is not supported with SQL Server 2017.

Supported Email Applications

- Microsoft Outlook* 2007****, 2010**, 2013***, 2016*****
- Microsoft Outlook for Office 365 (Desktop Version)

It's recommended to install the latest updates for Microsoft Office.

SMTP Server provided with Gmail is not supported. Integration is not supported on Mac O/S.

*Both the 32-bit and 64-bit versions of Outlook are supported.

**Integration not supported with Outlook 2010 "Click to Run" version. You may experience some problems when using the off-line mode of Outlook 2010.

***You may experience some problems when using the off-line mode of Outlook 2013.

****Outlook 2007 is not supported to work with Maximizer CRM 2018 R2

*****Integrations not supported with Outlook 2016 Microsoft Store version

Supported Office Applications

- Microsoft Word 2007**, 2010*, 2013, 2016***
- Microsoft Word for Office 365 (Desktop Version)
- Microsoft Excel 2007, 2010*, 2013, 2016***
- Microsoft Excel for Office 365 (Desktop Version)

Both 32-bit and 64-bit editions are supported. It's recommended to install the latest updates for Microsoft Office.

*Integration not supported with Office 2010 "Click to Run" version.

**Word 2007 is not supported to work with Maximizer CRM 2018 R2

***Integrations not supported with Office 2016 Microsoft Store version

Supported Internet Browsers

- Microsoft Internet Explorer 11
- Microsoft Edge*
- Google Chrome* for Windows
- Google Chrome** for Mac
- Mozilla Firefox* for Windows
- Mozilla Firefox** for Mac

Partner Portal and Customer Portal are not supported in Chrome or Edge browser.

*Microsoft Word Integration and Advanced Export to Excel are not supported.

**Microsoft Word Integration, Outlook Integration and Advanced Export to Excel are not supported.

Supported Devices for Mobile Access

- iPhone, iPad, iPod Touch (Supported iOS 3.5, 4, 5, 6, 7, 8, 9, 10, 11)
- Android devices (Supported Android 2.1 to 2.3, 3, 4, 5, 6, 7)

Miscellaneous

- Microsoft Internet Information Server 10.0 (Windows Server 2016)
- Microsoft Internet Information Server 8.5 (Windows Server 2012 R2)
- Microsoft Internet Information Server 8.0 (Windows Server 2012)
- Microsoft Internet Information Server 7.5 (Windows Server 2008 R2)
- Microsoft Internet Information Server 7.0 (Windows Server 2008)
- Microsoft .NET Framework 3.5 SP1 and 4.0

Running Maximizer CRM server in a hosted or leased environment is not supported.

Supported Reporting Tools

- Microsoft SQL Server Reporting Services 2016
- Microsoft SQL Server Reporting Services 2014
- Microsoft SQL Server Reporting Services 2012
- Microsoft SQL Server Reporting Services 2008 R2 SP1

Upgrade Path

- Maximizer Enterprise/Maximizer (Pervasive) 7.0 and above
- Maximizer Enterprise (SQL) 7/8/9
- Maximizer CRM 10/11/12/2015/2016/2017

If you are upgrading from Maximizer (Pervasive) 7.0, we recommend you to contact Maximizer customer support for assistance.

Supported Import (DB)

- ACT! 1.x/2.x/3.x/4.x/2000/6.x/2004
- ACT! 2005 and ACT! 2005 Premium for Workgroups/ACT! by Sage 2006 and ACT! by Sage Premium for Workgroups 2006
- ACT! 2007 and ACT! 2007 Premium for Workgroups
- ACT! 2008 and ACT! 2008 Premium for Workgroups
- ACT! by Sage 2009 and ACT! by Sage Premium 2009
- ACT! by Sage 2010 and ACT! by Sage Premium 2010
- GoldMine and GoldMine CE 1.x/2.x/3.x/4.x/5.x/6.x
- GoldMine 6.7 Corporate Edition or earlier
- GoldMine 8.0.2 Premium Edition (MS SQL Server database only)
- GoldMine 8.5.1 Premium Edition (MS SQL Server database only)
- Organizer 1.x
- Delimited
- CSV (Comma Separated Values)
- Clipper Summer '87
- Clipper 5.x
- dBase III/III+
- dBase IV
- dBase V/Visual dBase 5.x
- FoxBase/FoxBASE+
- FoxPro 1.x
- FoxPro 2.x
- Visual FoxPro 3.x
- XML

SharePoint Integration

- Maximizer CRM customer information may be viewed from Microsoft Office SharePoint Server 2007 (MOSS) using the Business Data Catalog (BDC).
- The generated Maximizer CRM Application Definition File used with the BDC is available with the Maximizer CRM Customization Suite.